



Acceptable Use Policy

Statement of policy and purpose of policy

The purpose of this document is to explain the terms under which visitors and users may access our Website or Online Hub.

Who and what does this policy cover?

This policy and the rules contained in it apply to the use of:

- a. Our Website;
- b. Our Online Hub;

by

- a. Visitors;
- b. Users.

Your use of our Website or Online Hub means that you accept and agree to abide by this policy in addition to our [Terms and Conditions](#) relating to the use of our Website or Online Hub.

Interpretation

- **We or Us** means Threemo Legal Services Limited whose trading name is Threemo a company registered in England and Wales under number 11396027 whose registered office is at 3 The Office Campus, Red Hall Court, West Yorkshire, WF1 2UY with email address info@threemo.co.uk; telephone number 01924 927700; fax number 01924 927701. Threemo is regulated by the Council for Licensed Conveyancers (CLC) with Practice Licence Number 11646. Data Registration Number ZA461812.
- **Our Website** means our Website or Online Hub www.threemo.co.uk hosted by Clockwork Bear of 54 Mansel Street, Swansea, South Wales, SA1 5TE.
- **Our Online Hub** means our secure, online communication platform, hosted by Hoowla of 54 Mansel Street, Swansea, South Wales, SA1 5TE.

Use of our Website and Online Hub

You may use our Website or Online Hub for lawful purposes only.

You may not use our Website or Online Hub:

- in any way that is unlawful or fraudulent, or has any unlawful or fraudulent purpose or effect;
- in any way that breaches any applicable local, national or international law or regulation;
- for the purpose of harming or attempting to harm minors in any way;
- to send, knowingly receive, upload, download, use or re-use any material which does not comply with our content standards (which are detailed below);



- to transmit, or procure the sending of, any unsolicited or unauthorised advertising or promotional material or any other form of similar solicitation (spam);
- to knowingly transmit any data, send or upload any material that contains viruses, Trojan horses, worms, time-bombs, keystroke loggers, spyware, adware or any other harmful programs or similar computer code designed to adversely affect the operation of any computer software or hardware.

You also agree:

- not to reproduce, duplicate, copy or re-sell any part of our Website or Online Hub in contravention of the provisions of our [Terms and Conditions](#);
- not to access without authority, interfere with, damage or disrupt any part of our Website or Online Hub, any equipment or network on which our Website or Online Hub is stored, any software used in the provision of our Website or Online Hub, or any equipment or network or software owned or used by any third party.

Interactive Services

We may provide interactive services on our Website and Online Hub for example feedback or messaging services. Where we do provide any interactive service, we will provide clear information about the type of service offered, if it is moderated and what form of moderation is used (including whether it is human or technical).

We use our best endeavours to assess any possible risks for users (and in particular, for children) from third parties when they use any interactive service provided on our Website or Online Hub and we will decide in each case whether it is appropriate to use moderation of the relevant service (including what kind of moderation to use) in the light of those risks. However, we are under no obligation to oversee, monitor or moderate any interactive service we provide on our Website or Online Hub and we expressly exclude our liability for any loss or damage arising from the use of any interactive service by a user in contravention of our content standards (see below), whether the service is moderated or not.

The use of any of our interactive services by a minor is subject to the consent of their parent or guardian. We recommend that parents who permit their children to use an interactive service, communicate with their children about their safety online and advise of the risks, as moderation cannot be guaranteed.

Where we do moderate an interactive service, we will normally provide you with a means of contacting the moderator, should a concern or difficulty arise.

Content Standards

These content standards apply to any and all material which you contribute to our Website or Online Hub (“contributions”), and to any other interactive services associated with it.

You must comply with the following standards. The standards apply to each part of any contribution as well as to its whole.

Contributions must:



- be accurate (where they state facts);
- be genuinely held (where they state opinions);
- comply with applicable law in the UK and in any country from which they are posted.

Contributions must not:

- contain any material which is defamatory of any person;
- contain any material which is obscene, offensive, hateful or inflammatory;
- promote sexually explicit material;
- promote violence;
- promote discrimination based on race, sex, religion, nationality, disability, sexual orientation or age;
- infringe any copyright, database right or trade mark of any other person;
- be likely to deceive any person;
- be made in breach of any legal duty owed to a third party, such as a contractual duty or duty of confidence;
- promote any illegal activity;
- be threatening, abuse or invade another's privacy, or cause annoyance, inconvenience or needless anxiety;
- be likely to harass, upset, embarrass, alarm or annoy any other person;
- be used to impersonate any person, or to misrepresent your identity or affiliation with any person;
- give the impression that they emanate from us, if this is not the case; or
- advocate, promote or assist any unlawful act such as (by way of example only) copyright infringement or computer misuse.

Suspension and Termination

We will determine, in our discretion, whether there has been a breach of this acceptable use policy through your use of our Website or Online Hub. When a breach of this policy has occurred, we may take such action as we deem appropriate.

Failure to comply with this acceptable use policy constitutes a material breach of the [Terms and Conditions](#) upon which you are permitted to use our Website or Online Hub, and may result in us taking all or any of the following actions:

- immediate, temporary or permanent withdrawal of your right to use our Website or Online Hub;
- immediate, temporary or permanent removal of any posting or material uploaded by you to our



Website or Online Hub;

- the issue of a warning to you;
- legal proceedings against you for reimbursement of all costs on an indemnity basis (including but not limited to, reasonable administrative and legal costs) resulting from the breach;
- further legal action against you;
- disclosure of such information to law enforcement authorities as we reasonably feel is necessary.

We exclude liability for actions taken in response to breaches of this acceptable use policy. The responses described in this policy are not limited, and we may take any other action we reasonably deem appropriate.

Changes to this Acceptable Use Policy

We may amend this acceptable use policy at any time by amending this page. You should check this page regularly and note any changes we make as they are legally binding on you. Some of the provisions contained in this acceptable use policy may also be superseded by provisions or notices published elsewhere on our Website or Online Hub.